

DÜSSELDORF
DATA CENTRE CAMPUS

Connect, transact and grow



WELCOME TO DÜSSELDORF

Düsseldorf is located in the Rhine-Ruhr-Area, the second largest metropolitan area in Germany. With its highly developed economic, legal and political frameworks it provides businesses from across the world with access to the economic potential of the region - and beyond.

Close to the Düsseldorf city centre you'll find our network-neutral data centre campus. Located on the main fibre routes through Europe, it's the ideal location for both national and international organisations that want access to Europe's mature and emerging markets and thriving digital economy.

Expansion and power in Düsseldorf

The Düsseldorf campus is readily expandable to ensure that there's always enough space for our customers. We've invested in high-density power configurations that ensure excellent performance for your systems, no matter how big or complex your needs become. From virtualised servers to cloud-based applications, we cater for the most power-hungry requirements.

// *Fundamental to the value we deliver to our customers is our last-mile fibre network in major European cities. Interxion's pan-European footprint has made them an ideal partner to help us deliver the benefits of our high-capacity network to our target customers.*

euNetworks



Interconnectivity and neutrality

Located on the main fibre routes through Europe, our Düsseldorf data centre campus will support your business whether you operate within Germany, are looking to launch your presence in Europe, or want to extend your service reach right across the continent.

Our connectivity hub hosts the core infrastructure of ECIX, the second largest Internet exchange in Germany as well as DE-CIX (the worlds leading Internet exchange) and more than 80 leading national and international carriers, Internet service providers (ISPs) and content distribution networks (CDNs). With carrier points of presence (PoPs) already installed in the data centres and Cross Connects that can be implemented quickly, it's easy to connect to the national and international carriers of your choice.

Our neutrality attracts a diverse community of IT service providers, creating a marketplace in the data centres that gives enterprise customers the flexibility to choose and move between different solutions and service models to suit their needs. The campus is connected redundantly and offers diverse fiber routes between buildings.

30

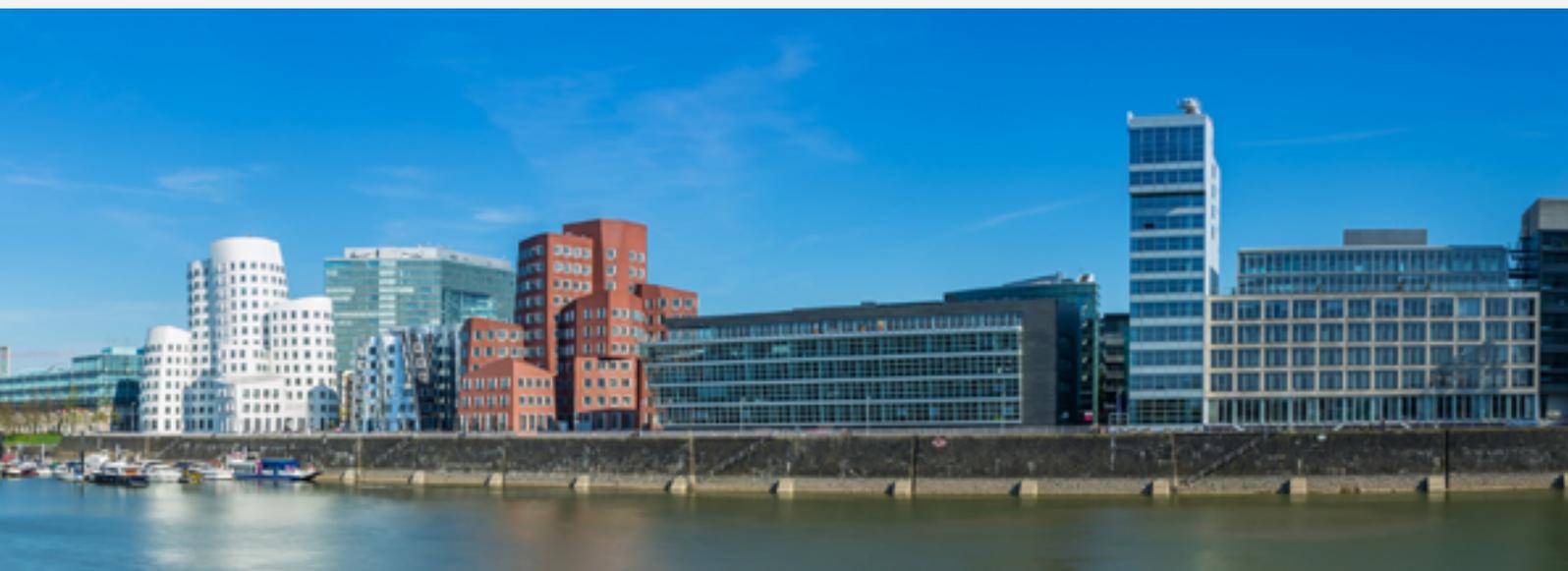
minutes drive from
Düsseldorf Airport

80+

fixed and mobile carriers,
ISPs and CDNs

24x7

dedicated
support



Connectivity

- Home to the core infrastructure of the ECIX Internet exchange
- Direct access to DE-CIX Internet exchange
- 80+ fixed and mobile carriers, ISPs and CDNs available

Community

- Community of cloud platforms, hosting providers and SIs
- Access to a thriving IT marketplace

Location

- 15 minutes from city centre
- 30 minutes from the airport



Flexibility and Choice

We pioneered modular data centre design and have been refining it for more than 15 years to enable rapid and efficient expansion. We offer significant flexibility in what you do with your space and how you extend your footprint.

With more than 4,500 sqm of equipped space, more than 10,000 sqm of additional shell and core space, and sufficient power capacity available for demand-led expansion, we're here to support you however big you grow. The key services available are:

- Colocation in Cabinets, Cages and Private Rooms
- Rapidly installed Cross Connects
- 24x7 Hands and Eyes technical support service
- Meeting rooms and business continuity office space

The peace of mind you need

When you colocate with us, you can be confident about the physical security of your systems, the performance of your infrastructure and its availability – assured with a 99.999% availability SLA. You never have to worry about running out of space or power. And if sustainability is high on your agenda, that's covered too. For more than 15 years we've been setting industry standards in data centre design, build, operation and management to deliver continually improving reliability, security, resilience, efficiency and performance.



Security

The data centres are monitored 24x7 by CCTV and onsite security patrols. There are multiple access barriers, including mantraps, contactless key cards and biometric readers. You can also add your own security systems to a suite or private room.



Operational excellence

Düsseldorf is ISO 9001, ISO 14001, ISO 50001 and PCI DDS-certified, and like all our data centres, has ISO/IEC 27001 and ISO 22301 certification. We combine state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the-ground local teams with centralised oversight by our 24-hour European Customer Service Centre (ECSC).

// *Connecting with Interxion and benefiting from their vast community of carriers and their excellent connectivity increases our attractiveness as an infrastructure provider.*

GasLINE





Resilience and business continuity

From 24x7 monitoring and alarms for every critical system to incident and business continuity management, we follow best practice and operate in accordance with the ITILv3 framework. High levels of redundancy and service assurance are built into our data centres:

- **Connectivity:** dual-entry fibre from two separate carrier main routes and rapidly installed Cross Connects.
- **Power:** secured supply; two power feeds for all equipment, each independently equipped with UPS (2N) and generator backup (N+1) with full load capacity for indefinite running.
- **Environment:** SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated water and smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.



Sustainability

We use renewable energy where possible, and our PUE measures are exceptional by any standards. We use free cooling as well as adiabatic cooling and a custom cold-aisle containment solution to support higher power densities on low raised floors more efficiently, reducing the overall cooling overhead by as much as 30%.



Operational excellence

- 99.999% availability SLA
- 2N or N+1 configurations for all critical systems
- 24x7 operation and monitoring

Sustainability

- Free cooling, adiabatic cooling and waste heat re-use where possible
- Exceptional PUE measures



Local and central teams at your service

Customers value the quality of our operations and customer service. We centralise functions where possible, and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to you.

Dedicated support

Our centralised ECSC team is fluent in German, English, French, Dutch and Spanish. They give you a single point of contact, 24x7, for all enquiries and keep you informed of anything that has the slightest chance of affecting your systems. Our customers tell us that they really appreciate the level of engagement they get from us and the control it gives them over the mission-critical systems they host with us.



The local team

The multilingual Düsseldorf team not only runs the data centre campus day-to-day but can provide you with knowledge of local markets and regulatory environments as needed. They're on hand if you want advice or help in optimizing use of your space, from design and connectivity to installation and management. In particular, they can advise on best practices for cabling, cooling, and power delivery and management, and help you make the best choices on leased lines, IP transit, peering arrangements and physical cabling.



About Interxion

Interxion (NYSE: INXN) is a leading provider of carrier and cloud-neutral colocation data centre services in Europe, serving a wide range of customers through over 45 data centres in 11 European countries. Interxion's uniformly designed, energy efficient data centres offer customers extensive security and uptime for their mission-critical applications. With over 700 connectivity providers, 21 European Internet exchanges, 21 European Internet exchanges, and most leading cloud and digital media platforms across its footprint, Interxion has created connectivity, cloud, content and finance hubs that foster growing customer communities of interest. For more information, please visit www.interxion.com

Data Centre services across Europe



www.interxion.com
customer.services@interxion.com



International Headquarters
Main: + 44 207 375 7070
Email: hq.info@interxion.com

European Customer Service Centre (ECSC)
Toll free Europe: + 800 00 999 222 / Toll free US: 185 55 999 222
Email: customer.services@interxion.com

Cofounder: Uptime Institute EMEA chapter, **Founding member:** European Data Centre Association, **Patron:** European Internet Exchange Association, **Member:** The Green Grid, with role on Advisory Council and Technical Committee, **Contributor:** EC Joint Research Centre on Sustainability, **Member:** EuroCloud.

Interxion is compliant with the internationally recognised ISO/IEC 27001 certification for Information Security Management and ISO 22301 for Business Continuity Management across all our European operations.
© Copyright 2018 Interxion. LF-GEN-HQ-DUSSELDORF-HQ-eng-4/18