



## About Interxion

Interxion: a Digital Realty Company is a leading provider of carrier and cloud-neutral colocation data centre services in Europe, serving a wide range of customers through over 50 data centres in 11 European countries. Interxion's uniformly designed, energy efficient data centres offer customers extensive security and uptime for their mission-critical applications. With over 700 connectivity providers, 21 European Internet exchanges, and most leading cloud and digital media platforms across its footprint, Interxion has created connectivity, cloud, content and finance hubs that foster growing customer communities of interest.

For more information, please visit [www.interxion.com](http://www.interxion.com)

## Power

- 130 MW grid supply, enabling high density power configurations
- Up to 99.999% availability SLA
- 2N+1 UPS redundancy
- N+1 backup generators, supporting 72 hours autonomy at full capacity
- Full range of AC and DC output currents

## Security

- Security staff on site with controlled access 24x7, 365
- Multiple physical security layers including CCTV, proximity cards, man traps and biometrics
- ISO 27001/IEC-certified information security management systems

## Controlled Environment

- Very Early Smoke Detection Apparatus (VESDA) in 2N configuration
- Inert gas fire suppression system
- SLAs on temperature and humidity in line with the 2011 ASHRAE recommendations
- Minimum N+1 CRAC redundancy per customer room
- Entire facility infrastructure monitored 24x7, 365 in real-time

## Services

- Cabinets, private and shared area Cages and Private Rooms
- Remote Hands & Eyes : 24x7, 365
- Cloud Connect: enables private connections to multiple cloud providers
- Control your encryption keys with Interxion Key Guardian
- Extendable to over 50 data centres across Europe via a single service contract
- IX-API to deliver on demand remote peering service

## Energy Efficiency

- Guarantee of Origin certificates: 100% of power consumption produced from renewable resources
- Phased modular architecture optimizes Power Usage Effectiveness (PUE)
- Chillers with free cooling
- Installation of cabinets in cold aisle containment

## Customer Support

- ISO 22301 certification - standard for Business Continuity Management.
- ISO 27001/IEC-accredited European Customer Service Centre (ECSC) provides support in 11 countries according to the same rigorous standards
- 24x7, 365 facility and service monitoring in real-time
- Multi-lingual response (French, English, Spanish, German)

## Local Accreditations

- ISO 14001:2015- accredited for environmental management for all our data centres in France and our Paris headquarters
- Certification ISO 45001:2018 for our health and safety operations in France
- PCI-DSS-certified for data security at all of our data centres in France
- HDS certification for all of our data centres in France
- ISO 50001:2011 certification for our energy management system



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**Cofounder:** Uptime Institute EMEA chapter. **Founding member:** European Data Centre Association. **Patron:** European Internet Exchange Association. **Member:** The Green Grid, with role on Advisory Council and Technical Committee. **Contributor:** EC Joint Research Centre on Sustainability. **Member:** EuroCloud.

Interxion is compliant with the internationally recognised ISO/IEC 27001 (537141) certification for Information Security Management and ISO 22301 for Business Continuity Management across all our European operations. **BOSSJHIU** **DUFSQPODC-GEN-HQ-IPDP-FR-eng-04/20**