

Amsterdam Metro Connect

Reliable, secure, low latency connectivity
between Interxion Data Centres

Interxion Customer Portal

The ordering of Cross Connects through the Customer Portal will save you time, enhance your ordering experience and qualifies the Cross Connect for SLAs. You'll be able to:

- **Submit** orders online
- **Save** a partially completed order before submitting
- **Accept** an order online, without requiring a signature or paper copies
- **Upload** relevant documentation, such as letters of agreement and purchase orders
- **Track** orders placed online

Interxion Metro Connect

The Interxion Metro Connect product is part of the wider Cross Connect product suite, which interconnect customers between Interxion Data Centres within a metropolitan area. They enable reliable connectivity directly to your partners, suppliers and other Interxion customers who are present in Data Centres further than 2km fibre distance from one another, helping you to reduce network costs and to lower network latency, without using public networks.

Metro Connect Options

Interxion provides two different options of the Metro Connect product so customers can select the option that works best for their business. Metro Connect products provide connectivity between our two Amsterdam campuses in Schiphol and in Science Park, and are offered in either Fibre or Managed Wave solutions and each option is described in detail later in this factsheet. Metro Connects follow the 3-business day installation interval offered with all Interxion Cross Connects, and 1 and 2 business day installation expedites are available.

Metro Connect - Fibre

Metro Connect – Fibre is a dedicated single-mode dark fibre solution and can be purchased as a single route or redundant routes. There is a twelve-month contractual term for the Metro Connect - Fibre option. A monthly recurring service fee as well as initial setup fee is charged for this product. Customers who choose this option are responsible for lighting the fibre and managing the connection(s).

About Interxion: A Digital Realty Company

Interxion: A Digital Realty Company, is a leading provider of carrier- and cloud-neutral data centre services across EMEA. With more than 700 connectivity providers in over 100 data centres across 11 European countries, Interxion provides communities of connectivity, cloud and content hubs. As part of Digital Realty, customers now have access to 47 metros across six continents. For more information, please visit www.interxion.com.

Metro Connect – Managed Wave

The Metro Connect - Managed Wave solution uses DWDM technology and Ethernet protocol to support connections over diverse fibre paths providing security, reliability and cost efficiency. Two DWDM platforms are installed in parallel at each Data Centre. The Managed Wave product is a fully managed solution with capacity to scale as your business grows; and, includes fibre route protection with <50 ms automatic switchover between fibre paths. If full equipment and fibre diversity is required, a second Managed Wave can be ordered. The service is monitored 24x7 and managed by the Interxion Network Operations Centre. The Metro Connect - Managed Wave is available as 10G or 100G bandwidth solution. There is no contractual term for the Managed Wave product. A monthly recurring service fee applies.

Metro Connect – Managed Wave Interface specifications

This product does not require you to provide DWDM optical transceivers, however, the customer is required to provide standard grey optic transceiver of the following specification:

- 10GBASE-LR 1310nm for the 10G option
- 100GBASE-LR4 4x25G 1310nm for the 100G option.

Metro Connect – Managed Wave Service Availability

- There is 99.99% availability per month per connection with standard Metro Connect restoral SLA, excluding force majeure.

Fibre Route Details

There are two routes available (designated North Route and South Route) between our Amsterdam campuses for both Metro Connect - Fibre and Metro Connect - Managed Wave. The geographic distance between the two campuses is 34 km. Details on the routes are as follows:

North Route – 33km

- RTT measured at 430 microseconds (0.43ms)
- Attenuation: less than 9 dB customer space patch panel to customer space patch panel @1550nm

South Route – 33km

- RTT measured at 430 microseconds (0.43ms)
- Attenuation: less than 9 dB customer space patch panel to customer space patch panel @1550nm



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Cofounder: Uptime Institute EMEA chapter. **Founding member:** European Data Centre Association. **Patron:** European Internet Exchange Association. **Member:** The Green Grid, with role on Advisory Council and Technical Committee. **Contributor:** EC Joint Research Centre on Sustainability. **Member:** EuroCloud.

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